



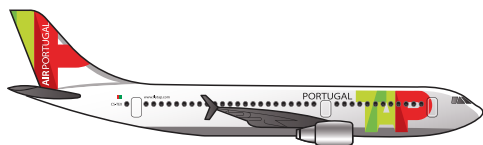
# TAP AIR PORTUGAL 2018 – 2019



AIRPORTUGAL



**DC 3 DAKOTA\_1945/1959**



**AIRBUS A 310\_2005 (JOÃO XXI)**  
**CS-TEX\_** First plane with the new TAP image

# TAP the leading airline to Portugal

TAP is Portugal's leading airline, and member of Star Alliance, the global airline alliance to offer customers worldwide reach, since 2005. In operation since 1945, TAP celebrated 70 years on March 14, 2015, and has completed its privatization process in 2015, with the Atlantic Gateway Group now as new private shareholders of its share capital. TAP hub in Lisbon is a key European gateway at the crossroads of Africa, North, Central and South America, where TAP stands out as the international leading carrier in operation to Brazil. The company's network currently comprises 88 destinations in 36 countries Worldwide. TAP currently operates around 2,500 weekly flights on a modern fleet of 66 Airbus aircraft and 21 aircraft in TAP Express livery, operating in the company's regional network, adding up to a 87 aircraft fleet in the whole.

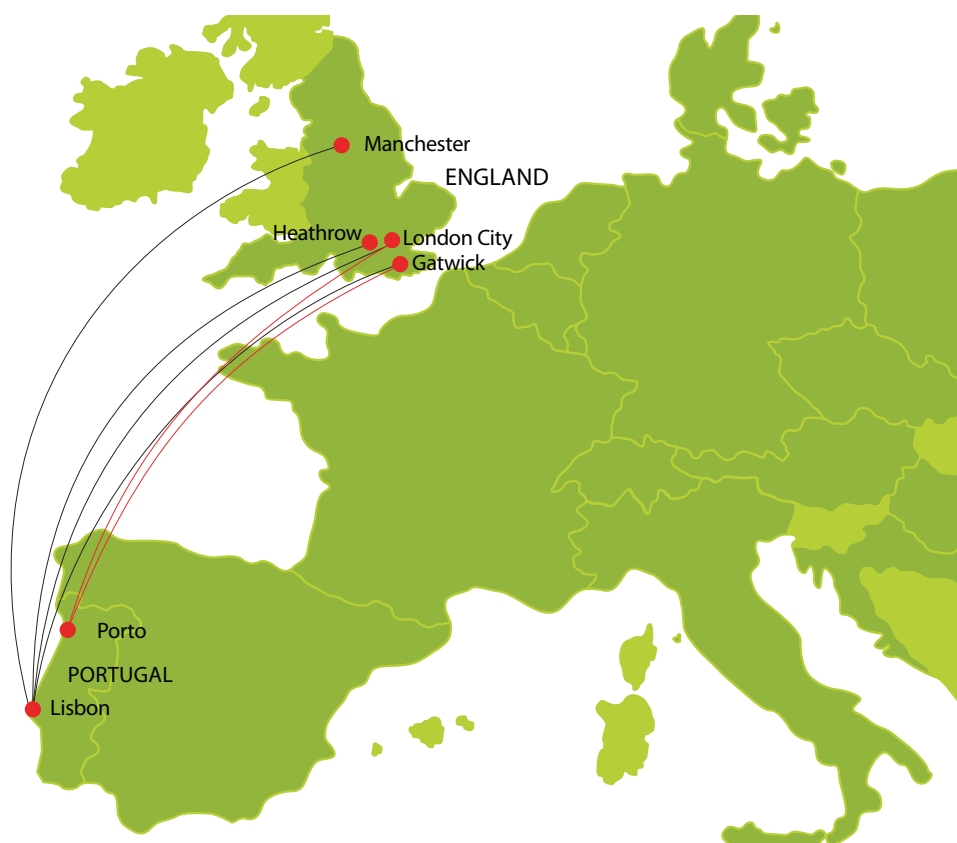
Flying for over  
**73 years**

**94** WEEKLY FLIGHTS  
TO PORTUGAL

**74** WEEKLY FLIGHTS  
TO LISBON

**20** WEEKLY FLIGHTS  
TO PORTO

From London City Airport, London Heathrow,  
London Gatwick and Manchester.



**ponte**  
**aerea**

TAP EVERY HOUR

## Porto and Lisbon every hour!

The air shuttle offers 16 return flights daily from Porto to Lisbon taking off at regular intervals between 5.00am and 10.00pm and in the opposite direction between 6.00am and 10.35pm.

# CHOOSE HOW YOU WANT TO FLY. PAY ONLY FOR WHAT YOU NEED.

Passengers now have the opportunity to choose between 4 different Economy Class fare options and 2 different Business Class fare options in each booking class.



## DISCOUNT

The best price for travelling  
with hand baggage only.



## PLUS

More options for  
more comfort and flexibility.



## BASIC

The best price for planned travelling  
and with 23 kg hold baggage.



## EXECUTIVE

For those who look for a fast service,  
comfort and special treatment.



## CLASSIC

For those who like to  
choose where to sit.



## TOP EXECUTIVE

Maximum exclusivity and flexibility  
from booking to arrival.

More information available on [flytap.com](http://flytap.com)

## One way fares Long Haul

TAP Air Portugal offers its customers a **more flexible and transparent fare structure.**

The new tailored and convenient approach to book travel requirements according to individual needs, includes **no restrictions on minimum and maximum stays.**

# Long haul destinations

Winter 2018/2019 weekly frequencies

## AMERICAS

- 7 New York, Newark
- 7 New York, JFK
- 7 Miami
- 5 Boston
- 5 Toronto

## AFRICA

- 14 Marrakech
- 13 Luanda
- 11 Praia
- 9 Dakar
- 8 Accra
- 7 Casablanca
- 6 Sal
- 6 São Vicente
- 5 Fez
- 4 Abidjan
- 4 São Tomé
- 4 Maputo
- 4 Lomé
- 4 Bissau
- 1 Boa Vista

## BRAZIL

- 20 São Paulo
- 12 Rio de Janeiro
- 9 Recife
- 7 Fortaleza
- 6 Brasília
- 7 Belo Horizonte
- 7 Salvador
- 4 Natal
- 3 Porto Alegre
- 3 Belém



All flights connect via Lisbon or Porto with convenient and single terminal transfers.

**Night flights:** Rio de Janeiro, São Paulo and Luanda.

**Onward connections** to other major airports in Brazil and USA available with our partner airlines.

# Fleet

## AIRBUS A330

### TAP | EXECUTIVE

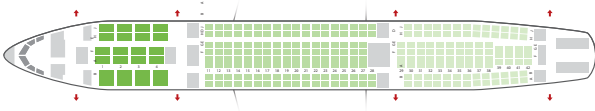
25 seats, 44" seat pitch, 22,3" seat width, 180 degree recline, 1-2-2 and 1-2-1 seat configuration, noise cancelling headsets, power outlet/USB, individual seatback screens, videos and audio on demand and Air Wifi\*

### ECONOMY PLUS

56 seats, 34" seat pitch, 17,72" seat width, 7" seat recline, 2-4-2 seat configuration, individual seatback screens, videos and audio on demand

### ECONOMY

188 seats, 31" seat pitch, 17,71" seat width, 5" seat recline, 2-4-2 seat configuration, individual seatback screens, videos and audio on demand



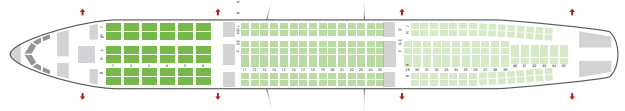
## AIRBUS A340

### TAP | EXECUTIVE

36 seats, 54" seat pitch, 20" seat width, 165 degree seat recline, 2-2-2 seat configuration, noise cancelling headsets, power outlet/USB, individual seatback screens, videos and audio on demand

### ECONOMY

232 seats, up to 34" seat pitch, 17,6" seat width, 9 degree seat recline, 2-4-2 seat configuration, individual seatback screens, videos and audio on demand



## AIRBUS A319/A320/A321

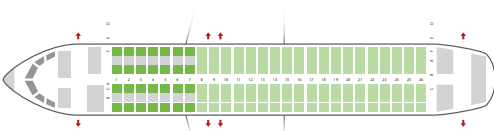
Total rows of seats 24 to 36 (A320 shown).

### TAP | EXECUTIVE

33" seat pitch, 17,72" seat width, 4" seat recline, 3-3 seat configuration, power outlet/USB

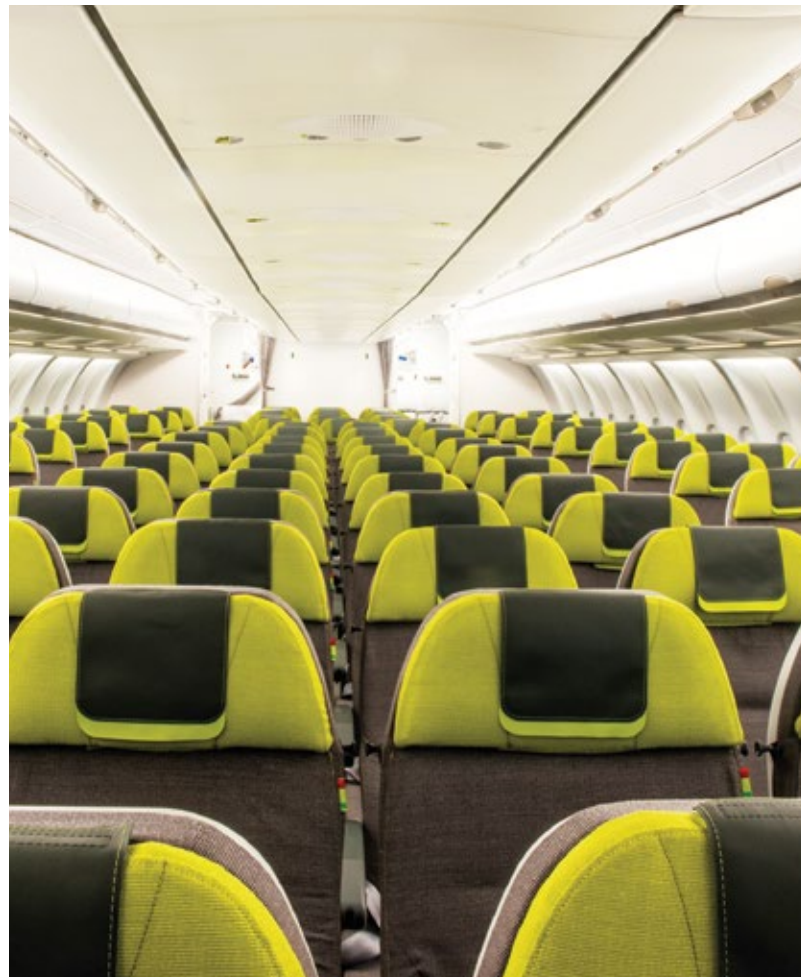
### ECONOMY

28" seat pitch, 16,7" seat width, 3-3 seat configuration, power outlet/USB\*\*



\* only available on designated aircraft

\*\* on Economy Extra







## TAP | Executive

### FLY BUSINESS CLASS AND ENJOY THE FOLLOWING BENEFITS:

- Dedicated check-in
- Fast Track / Greenway
- Executive Lounge Access
- Priority boarding and disembarkation
- Choice of main course
- Priority baggage

TAP ensures the middle seat is left free across its medium haul Airbus fleet to allow **more privacy and greater comfort**. This includes routes between the UK and Portugal.

## Lounges

**Heathrow, Terminal 2A** - Lufthansa Business Lounge

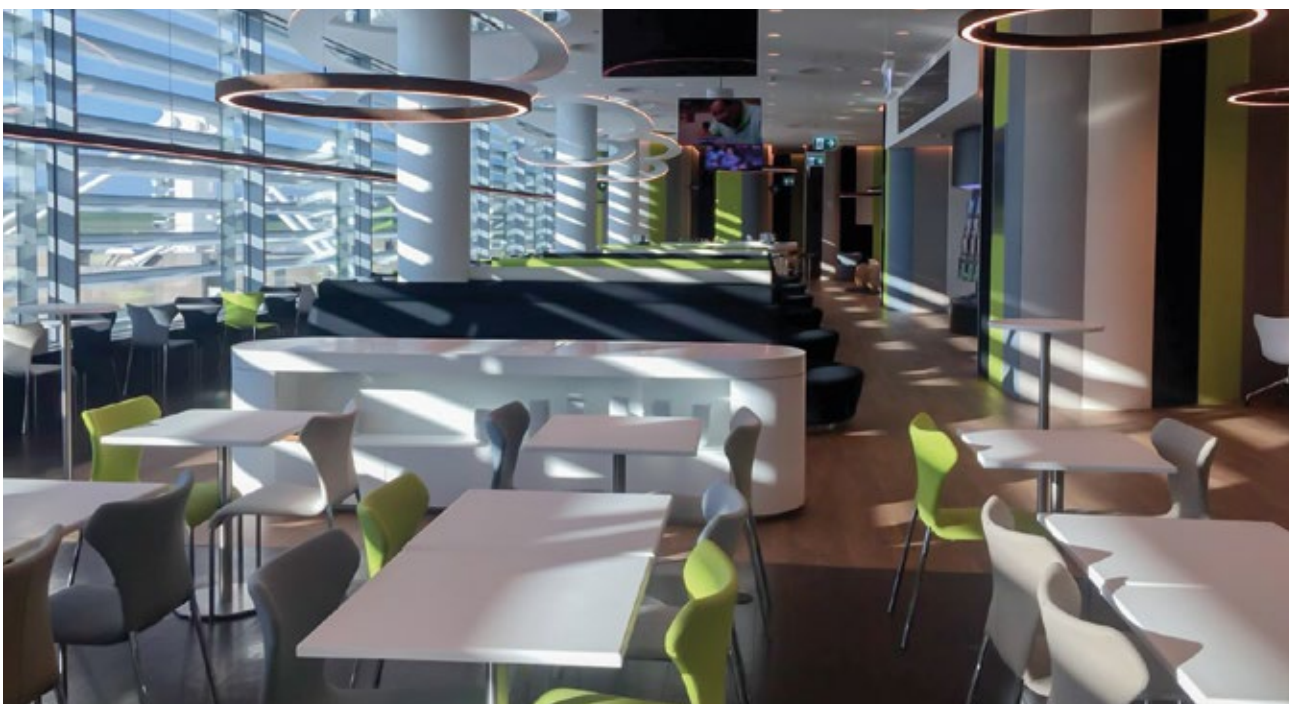
**Gatwick, South Terminal** - The No.1 Lounge

**London City Airport** - First Class Lounge (paid access only)

**Manchester, Terminal 1** - Aspire Lounge

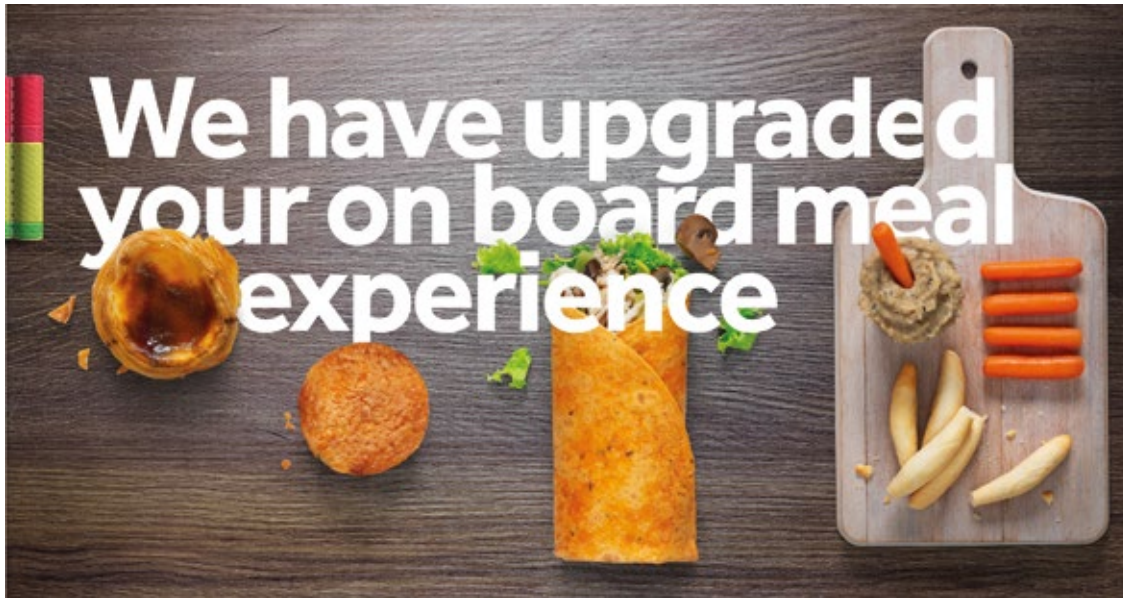
**Lisbon, Terminal 1** - TAP Premium Lounge

**Porto** - ANA Lounge



# In-flight meals – Fresh from Portugal

TAP is offering new in-flight meals, created for economy class passengers on medium haul flights. The company continues to take the image of Portugal to its aircraft, and now with even more flavours. There are more than 30 meal combinations providing completed, varied, fresh and more choices, enhancing the mission to promote Portugal. A selection of Portuguese red, white and sparkling wines, ports and spirits, are also available on board. Special meals available upon request on long haul flights only.



## TAP Miles & Go

### LOYALTY AND FREQUENT FLYER PROGRAMME

By joining TAP Miles & Go, mileage can be earned and redeemed on TAP flights, products or services. Miles can also be accumulated and used with any of the 28 Star Alliance members.

[milesandgo.flytap.com](http://milesandgo.flytap.com)

## Partner Plus Benefit

Fly with TAP for corporate level and all members of the group will earn PartnerPlusBenefitPoints, credit into a common account to allow points to be built up easier and quicker. The points can be converted into attractive prizes for the company. Individual travellers can continue to earn miles for their own personal frequent flyer schemes including TAP Miles & Go.

[www.flyppb.co.uk](http://www.flyppb.co.uk)





## NEW ROUTE Dublin to Lisbon

TAP will start a new operation between Dublin in Ireland and Lisbon, on the 31st of March 2019. The route will operate 2 flights a day on a A319 with convenient connections to many worldwide destinations in Europe, Africa and the Americas.



ROUTE	FLIGHT NO.	FREQUENCY	DEP.	ARR.	EQUIPMENT
DUB TO LIS	TP316	Daily	10.35	13.15	A319
	TP318	Daily	17.30	20.10	A319
LIS TO DUB	TP317	Daily	07.05	09.50	A319
	TP319	Daily	14.00	16.45	A319



# TAP Upgrade

TAP has a **new interactive product** that enables TAP customers to **bid for the upgrade to TAP Executive** up to 72 hours prior to the flight, and thus fly with **more comfort at a lower price**. If the bid is not successful, passengers will not be charged any extras and the original ticket will be maintained. Passengers can also upgrade at the Airport at the new TAP Upgrades Store in Lisbon, or at the ticket sales counter at other locations. The upgrade with miles can be requested in advance or when checking in if seats are available.

# Digital Kiosk

## ANOTHER WAY TO READ ONBOARD.

TAP has a totally free service (valid only for TAP customers travelling on flights operated by TAP) which allows newspapers and magazines to be downloaded to smartphones or tablets and to read them offline during the flight. The number of publications you can download varies according to your ticket. Access to media content in digital format will not only provide greater comfort when travelling but also contributes to a greener environment, to which TAP maintains a faithful commitment.

# Cabin Retrofit

The retrofit programme on A330s includes **new business class seats with new in-flight entertainment monitors**, while the retrofit on the A320 family fleet includes **new seats**. Both aircraft types incorporate the airline's **new interior styling**. All cabin modifications have now been completed.



# PORTUGAL STOPOVER

DISCOVER PORTUGAL ON THE WAY

TAP offers a unique opportunity to visit two places for the price of one. With Portugal Stopover passengers flying on medium and long haul flights can take advantage of **special offers and experiences** on the outbound and return itineraries, as well as **exclusive discounts** when booking a hotel. Find out more at [portugalstopover.flytap.com](http://portugalstopover.flytap.com)



A stop in Lisbon or Porto on a medium or long-haul flight



Stay up to 5 nights



2 destinations for the price of 1



Up to 15% discount on Booking.com hotel reservations.



Discounts on tours, experiences, museums, restaurants and more!



Free wine at our partner restaurants in Lisbon.

## Why Lisbon?

Lisbon is one of Europe's most vibrant cities. City of the seven hills, it has so much to discover, from the historical centre to its magnificent view points and modern parts of the city.

There are also beautiful beaches and towns to explore only an hour away! It is one of Europe's most popular destinations, due to its amazing climate, low cost of living and high quality gastronomy.

## Why Porto?

Porto is a city full of character, history and charm. With its typical streets, the beautiful River Douro and Port wine, Porto is one of the top European destinations for people from all over the world.

With amazing value for money, it is artistic and classy, traditional and modern, young and old. Enjoy a Stopover in Porto and visit the breathtaking north of Portugal!

## STOPOVER, A SURPRISING EXPERIENCE ON THE WAY





# THE FUTURE A330neo

TAP is the first airline to launch the new A330neo when delivered by Airbus, and also the first to fly the Airspace cabin, thus allowing customers to enjoy an innovative new cabin design as well as the latest in technology and IFE systems, adding to a new experience in flying based on four pillars: comfort, ambiance, services and design.

## **HIGHLIGHTS OF TAP'S AIRSPACE CABIN WILL INCLUDE:**

new welcome area / latest mood LED-based lighting system with 16.7 million possible color variations / larger overhead bins / new contemporary lavatories / latest generation IFE and connectivity.

The Airspace cabin ambiance ensures passengers' wellbeing, while the signature details and iconic elements will be recognizable throughout the cabin.

**TAP** AIRPORTUGAL

**A330neo**  
BY AIRBUS

